

SHAW 4100 RESILIENT ADHESIVE WITH UNDERBED WARRANTY 10 YEAR LIMITED COMMERCIAL WARRANTY

Shaw 4100 Resilient Flooring Adhesive is a premium, high strength adhesive that is used for installing Shaw's resilient vinyl sheet, LVT, and LVP over porous and non-porous substrates. Shaw 4100 adhesive carries a 10 year Limited Warranty and a 10 Year Under Bed Warranty when used with Shaw's commercial resilient non – cushioned products with wear layers of 20 mil or higher.

The following is the 10 Year Limited Warranty issued by Shaw Industries, Inc. (Shaw) for Shaw 4100 when used in commercial applications.

This warranty begins when the adhesive is purchased. The adhesive must be stored under proper conditions and must be protected from freezing. The adhesive must be applied in accordance with Shaw's installation guidelines and specifications and must be applied within the shelf-life of the adhesive as outlined in the Shaw 4100 Technical Data Sheet (TDS). The warranty is further limited to the period of time the adhesive installation is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original invoice or authorized dealer invoice.

Installation guidelines and specifications can be obtained from your dealer or from Patcraft at 1-800-241-4014 or online at the Insert brand web site at www.patcraft.com.

WHAT THE WARRANTY COVERS

Shaw, subject to the terms and conditions set forth below, warrants that Shaw 4100 will be free from manufacturing defects and will adhere to the floor under normal usage for the time period stated in this limited warranty, when used within its shelf life (2 years from manufacturing date in an unopened container) and in accordance with: Shaw's 4100 TDS and installation guidelines, applicable building codes and regulations, and standard industry practices.

Underbed warranty:

This warranty only covers the adhesive bond when Shaw 4100 is used for the specified flooring installations, including those where properly selected and utilized rolling hospital bed wheels are used.

However, the warranty does not cover the following: indentations or damage to the flooring from rolling bed, moving loads, high heels, spiked shoes, or chairs or other furniture not using floor protectors, improper installation of the floor covering material or defective floor covering material, installation problems associated with substrate imperfections, staining due to mold, mildew or bacterial growth, discoloration of the flooring, damage due to thermal heat sources is also excluded, or inappropriate end-user activities.

It is the sole responsibility of the installer, general contractor, architect of record, or owner, as a condition of warranty coverage, to first determine the suitability and compatibility of Shaw 4100 for the user's intended use.

transforming performance.

WHAT IF YOU NEED WARRANTY SERVICE

You (the original purchaser) should notify the authorized Shaw Dealer and/or your sales representative and submit:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

Send to www.shawnow.com or Shaw Industries, Financial Services, P.O. Box 2128, Dalton, GA 30722. Shaw will designate a representative to inspect the flooring in question and evaluate the warranty claim.

WHAT WILL SHAW DO

If an installation failure occurs within 10 years from the date of installation as a direct result of the use of Shaw 4100 adhesive, Shaw will pay for equivalent floor covering and adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Shaw at its sole discretion. If repair is not commercially practical, Shaw may, at its sole option, replace that section of the flooring installation judged to have adhesive failure. This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered. Any repair or replacement performed prior to inspection and approval by an authorized Shaw representative is not allowed and does not meet the requirements of the warranty.

WHAT CONDITIONS APPLY

Shaw 4100 adhesive must be used only for purposes stated on the product description and in accordance with Shaw's installation guidelines and within its shelf life. It is required that the following tests are performed and conditions are met prior to installation:

- In-situ Relative Humidity (RH) testing results must be below 90% as according to test method ASTM F2170.
- Alkalinity (pH) testing should be performed with a resulting range between 7 and 10. Take corrective measures if concrete surface pH is less than pH 7 or higher than pH 10.
- Substrates shall be smooth, structurally sound, permanently dry, clean and free of all foreign material such as dust, wax, solvents, paint, grease, oils, old adhesive residue, curing and hardening compounds, sealers and other foreign material that might prevent adhesive bond.
- Ambient temperature should be controlled by a HVAC system with temperatures between 65°F (20°C) and 95°F (35°C). Ambient temperatures should not go below 65°F or above 95°F.

Shaw 4100 adhesive warranty does not extend to or cover failure resulting from the following:

Failure to follow all substrate preparation and installation guidelines, subfloors with a prior history of uncorrected moisture conditions, hydrostatic pressure problems, vapor emissions, relative humidity, and pH readings are above the specified limits, failure of claimant to have records of moisture and alkalinity testing taken prior to the installation, uneven subfloors beyond the manufacturer's specifications and tolerances, subfloors on which liquid or silicate adhesive removers have been used, unapproved subfloor materials, improper material selection, and improper installation or complaints relative to defects in the flooring materials. Damage to the adhesive or flooring caused by the introduction of outside sources of water such as where outside grade is above substrate, moisture or ground water intrusion caused by faulty or lack of a vapor retarder under the concrete substrate slab per ASTM E1745, excessive water from such cases as broken water pipes, sink overflow, leaky plumbing, flooding, weather conditions subfloor cracking, or improper maintenance.

transforming performance.

