CLASSICBAC™ BACKING SYSTEM
TEN YEAR COMMERCIAL LIMITED WARRANTY

Our Standard Latex Broadloom backing system uses SBR latex as a pre-coat and SBR latex as a secondary coat laminated to **ClassicBac™** secondary backing.

The following is the Ten Year Commercial Limited Warranty issued by Shaw Industries, Inc. ("Shaw") for our Standard Latex Broadloom with **ClassicBac** secondary backing when used in Commercial applications.

This warranty begins when the carpeting is purchased. The carpet must be installed in accordance with Patcraft installation guidelines and specifications. The carpet must be maintained in accordance with Patcraft maintenance (carpet care) recommendations and such maintenance (carpet care) continues throughout the duration of the original installation.

The Ten Year Warranty is further limited to the period of time the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Shaw invoice or authorized Shaw dealer invoice.

Installation guidelines and specifications along with carpet care recommendations can be obtained from your dealer or from Patcraft Customer Connect at 1- 800.241.4014 or on-line at patcraft.com.

What the ClassicBac™ ten year commercial limited warranty covers:

Fiber - Abrasive Wear
Patcraft warrants that carpet using our approved face fiber and coated with our standard latex broadloom product will lose no more than 10% of the pile face fiber, by weight, during the ten-year warranty period. This warranty does not cover appearance retention, matting and crushing and normal appearance changes in high traffic areas**.**

Fiber - Static Protection
Patcraft warrants that carpet using our approved face fiber and coated with our standard latex broadloom product will not generate static build-up in excess of 3.5 kV, during the ten year warranty period as tested by AATCC Test Method 134.

Backing - Tuft Bind
Patcraft warrants, under normal use, that carpet coated with our standard latex broadloom product will provide tuft bind strengths consistent with accepted industry standards for this type SBR latex.

Backing - Integrity / Delamination
Patcraft arrants that, under normal use, the secondary backing on Carpet coated with our standard latex broadloom product will not delaminate from the face carpet.

What you should do if any of the above problems occur and you need warranty Service:
You (the original purchaser) should notify the authorized Shaw Dealer and/or your Patcraft representative and submit in writing, the following:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

To: shawonline.com or Shaw Industries – Financial Services, P.O. Box 40, Dalton, GA 30722.

Shaw Industries will designate a representative to inspect the carpet coated with our standard latex broadloom product and evaluate the warranty claim.

What Shaw will do should you need warranty service:
Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not commercially practical, Shaw may, at its sole option, replace the affected carpet or refund the proportional purchase price for the affected area.

Shaw will pay the reasonable costs for freight and labor. Any costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the Shaw Commercial Backing product will be at the consumer's expense.

What conditions apply to Shaw Industries ClassicBac ten year commercial limited warranty:
Patcraft requires seam sealer, properly applied per Patcraft installation guidelines, to minimize or prevent yarn from raveling and fraying at the seams.

This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e. golf spikes, other spiked footwear, ski boots, and the like) is excluded.

Chair pads are required under roller caster chairs for this warranty to be in full effect. Replacement carpet will come only from current running-line standard latex broadloom products comparable to the warranted product.