

ClassicBac® Backing System – Ten Year Commercial Limited Warranty

Our standard latex broadloom backing system incorporates SBR latex as a pre-coat and SBR latex as a secondary coat laminated to **ClassicBac** secondary backing. The following is the Ten Year Commercial Limited Warranty issued by Shaw Industries, Inc. (“Shaw”) for our ClassicBac backing system, when used in commercial applications.

This warranty begins when the carpeting is purchased. The carpet must be installed in accordance with Patcraft installation guidelines and specifications. The carpet must be maintained in accordance with Patcraft maintenance (carpet care) recommendations and such maintenance (carpet care) continues throughout the duration of the original installation.

The Ten Year Commercial Warranty is further limited to the period of time the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Shaw invoice or authorized Patcraft dealer invoice.

Installation guidelines and specifications along with carpet care recommendations can be obtained from your dealer or from Patcraft Customer Connect at 1.800.241.4014 or on-line at the Patcraft web site at www.patcraft.com.

ClassicBac Warranty Coverage

Fiber - Abrasive Wear - Shaw warrants that, under normal use, carpet using our approved face fiber will lose no more than 10% of the pile face fiber, by weight, during the warranty period. This warranty does not cover appearance retention, matting and crushing and normal appearance changes in high traffic areas.

Fiber - Static Protection - Shaw warrants that, under normal use, carpet using our approved face fiber will not generate static build-up in excess of 3.5 kv, during the warranty period as tested by AATCC Test Method 134.

Backing - Tuft Bind - Shaw warrants that, under normal use, carpet coated with SBR latex will provide tuft bind strengths consistent with accepted industry standards for this type SBR latex backing.

Backing - Integrity/Delamination - Shaw warrants that, under normal use, carpet coated with SBR latex will not delaminate from the face carpet.

What If You Need Warranty Service?

You (the original purchaser) should notify the authorized Shaw Dealer and/or your sales representative and submit the following:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

Send to www.shawonline.com or Shaw Industries Financial Services, P.O. Box 40, Dalton, GA 30722. Shaw will designate a representative to inspect the carpet in question and evaluate the warranty claim.

What Shaw Will Do

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not commercially practical, Shaw may, at its sole option, replace the affected carpet or refund the proportional purchase price for the affected area. Shaw will pay the reasonable costs for freight and labor. Any costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over this carpet will be at the consumer's expense.

because flooring matters.

